Digital India Programme - The Way Forward

12th and 13th Feb 2018
<table>
<thead>
<tr>
<th>S. No.</th>
<th>Digital India Areas / Action Points</th>
<th>Action Taken Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>NKN- MHRD to co-ordinate with States. NIC to strengthen State level NKN team.</td>
<td>States / UTs may provide specific issues related to NKN</td>
</tr>
<tr>
<td>2</td>
<td>NIC to consider demand for DR by UP</td>
<td>4 racks allocated as DR in Bhubaneswar by NIC, on payment basis</td>
</tr>
<tr>
<td>3</td>
<td>VC to be held between State IT Secretaries and Aadhaar to resolved issues</td>
<td>Regular periodic interactions with States has been undertaken</td>
</tr>
<tr>
<td>4</td>
<td>States to identify 2 apps for integration with UMANG</td>
<td>Integration completed for Maharashtra, Gujarat, Punjab and Uttar Pradesh.</td>
</tr>
<tr>
<td>5</td>
<td>CSC- Universal dashboard to be developed, CSC data will be provided to States</td>
<td>Dashboard giving location and extend of service delivery at CSC level needs to be developed for States</td>
</tr>
<tr>
<td>6</td>
<td>Total number of SeMT team to be finalized in discussion with States</td>
<td>The new norms for SeMT have been finalized and communicated to States/UTs vide DO NeGD/06-09/2015 dated 06.11.2017</td>
</tr>
<tr>
<td>7</td>
<td>Cloud services to be made available to GeM</td>
<td>Cloud services made available in GeM version 2.0</td>
</tr>
</tbody>
</table>
### Other State specific actions under Digital India initiatives

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Digital India Areas / Action Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>States to work towards integration between land record system, property registration system and court cases</td>
</tr>
<tr>
<td>2</td>
<td>Each State to identify schemes for DBT and take help of NIC for integration</td>
</tr>
<tr>
<td>3</td>
<td>States / UTs should enhance connectivity &amp; bridge the Digital Divide through USSD, SMS Reader App</td>
</tr>
<tr>
<td>4</td>
<td>States/UTs should adopt modular approach and to contribute to Open Forge type of Platform for all technologies and thereby enabling real sharing of Source Code.</td>
</tr>
<tr>
<td>5</td>
<td>States/UTs should implement cooperative approach between CSC-SPV and State Citizen Service Centres.</td>
</tr>
<tr>
<td>6</td>
<td>States/UTs should promote use of Digital Locker and to expedite issuing documents through Digital Locker – at least 5 Crore by the year end.</td>
</tr>
<tr>
<td>7</td>
<td>States/UTs should promote localization of content (Font Display &amp; Phonetic Typing)</td>
</tr>
<tr>
<td>8</td>
<td>States/UTs should ensure making Cyber Security Crisis Management Plan for each Ministry / Department / Agency and Major State can also establish State CERT</td>
</tr>
<tr>
<td>9</td>
<td>State to communicate with all District Collectors about the priority programme called Promoting Digital Payment under Prime Minister’s Award for Excellence in Public Administration</td>
</tr>
<tr>
<td>10</td>
<td>States/UTs to identify the right partners for BPO seats and promote them to participate in the bidding process</td>
</tr>
</tbody>
</table>
Three Vision Areas

Digital Infrastructure as a Utility to Every Citizen
- High speed internet
- Unique digital identity
- Mobile phone & bank account
- Common Services Centre
- Private space on Cloud
- Secure cyber-space

Governance & Services on Demand
- Integrated services
- Online and Mobile Services
- Portable Citizen entitlements
- Ease of doing business
- Financial transactions electronic & cashless
- GIS as DSS

Digital Empowerment of Citizens
- Digital literacy
- Digital resources
- Indian languages
- Collaborative digital platforms
- No physical submission of documents
Digital India Pillars

Broadband
Highways

e-Governance
Reforming government through technology

Make in India
Electronics + Software

Universal
access to phones

eKranti
Electronic Delivery of services

Skills

Public Internet
Access Program

Information
for All

Early Harvest Programme
Key Targets for Digital India (as contained in presentation to PM and approved by Cabinet)

- Pillar 1: Universal Broadband
- Pillar 2: Universal Mobile Connectivity
- Pillar 3: Internet Access Programme
- Pillar 4: Reforming Government Through IT
- Pillar 5: e-Kranti
- Pillar 6: Information for All
- Pillar 7: Electronics Manufacturing
- Pillar 8: IT for Jobs
- Pillar 9: Early Harvest Programmes

- Cumulative Target for 2016: 250,000 GPs*
- Mobile Connectivity to remaining 55,669 Villages
- 250,000 CSCs and 150,000 Post Offices
- e-Office and Automated Grievance Redressal
- Revamping of Mission Mode Projects
- Online Hosting of Info + Messaging + MyGov
- Net Zero Import by 2020
- Training 1 Cr People + BPO in NE+ 5 lakh in Telecom
- Secure Email, Biometric Attendance, SMS Alerts

*Revised downwards by Telecom Commission to 1.5 lakh for yr17-18
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BharatNet: Accelerated Deployment

WORLD’S LARGEST RURAL CONNECTIVITY PROGRAM

- **2.5 lakh** Gram Panchayats, covering **6 lakh villages**
- **2.6+ lakh km** OFC Pipe laid
- **Non-Discriminatory access** for all

Access Across India

- **2.6 L**
- **358**
- **223K**
- **2.6+ lakh km**

Target: 250,000 Gram Panchayats by 2016; Revised to 150,000 by 2017-18

Availability of VPON, Price, States’ Involvement, Modes other than UG Fibre; Termination of Node, AP Fibrenet
# BharatNet: Status on 04/02/2018

<table>
<thead>
<tr>
<th>S.N.</th>
<th>Description of Work</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>OFC Pipe laid</td>
<td>2,62,208 Kms (1,15,775 GPs)</td>
</tr>
<tr>
<td>2.</td>
<td>Optical Fibre laid</td>
<td>2,61,158 Kms (1,11,257 GPs)</td>
</tr>
<tr>
<td>3.</td>
<td>Tenders Finalized</td>
<td>3327 Blocks / 1,24,154 GPs</td>
</tr>
<tr>
<td>4.</td>
<td>Work Started*</td>
<td>3278 Blocks / 1,21,901 GPs</td>
</tr>
<tr>
<td>5.</td>
<td>Current Weekly performance of Optical Fibre laying</td>
<td>1302Kms</td>
</tr>
<tr>
<td>6.</td>
<td>Current Weekly performance of OFC Pipe laying</td>
<td>758Kms</td>
</tr>
<tr>
<td>7.</td>
<td>Optical Fibre Cable Delivered on site</td>
<td>3,23,467 Kms</td>
</tr>
<tr>
<td>8.</td>
<td>Service Ready GPs</td>
<td>1,02,414 GPs</td>
</tr>
</tbody>
</table>
State Wide Area Network – Implementation Status

Funding Scheme
MeitY Share   State Share
Himalayan/Any   80%   20%
UT               100%   0
Mainland         50%   50%

- Jammu & Kashmir
- Andaman & Nicobar Islands
**SWAN – Operational Status**

**SWAN – Operational**

- Andhra Pradesh
- Manipur
- Sikkim

- Assam
- Meghalaya
- Delhi

- Bihar
- Mizoram
- Puducherry

- Chandigarh
- Nagaland
- Daman and Diu

- Chhattisgarh
- Odisha
- Dadra Nagar Haveli

- Haryana
- Punjab
- Arunachal Pradesh

- Himachal Pradesh
- Rajasthan
- Pradesh

- Jharkhand
- Tamil Nadu
- Uttarakhand

- Karnataka
- Telangana
- Sikkim

- Kerala
- Tripura

- Lakshadweep
- Uttar Pradesh

- Madhya Pradesh
- West Bengal

- Maharashtra

---

**SWAN – Not Operational**

- (2)

- Jammu & Kashmir
- Andaman & Nicobar

* From State Team
National Knowledge Network

- Connected over 1651 institutions (incl. migration from NMEICT)
- Multiple 2.5/10 Gb Connecting all State Capital
- Gigabit Connectivity at District level
- Connected 496 Districts

Target: Integration of SWAN, NKN and NOFN in 2 Yrs
Key Targets for Digital India (as contained in presentation to PM and approved by Cabinet)

**Pillar 1: Universal Broadband**

**Pillar 2: Universal Mobile Connectivity**

**Pillar 3: Internet Access Programme**

**Pillar 4: Reforming Government Through IT**

**Pillar 5: e-Kranti**

**Pillar 6: Information for All**

**Pillar 7: Electronics Manufacturing**

**Pillar 8: IT for Jobs**

**Pillar 9: Early Harvest Programmes**

- **Cumulative Target for 2016: 250,000 GPs***
- **Mobile Connectivity to remaining 55,669 Villages**
- 250,000 CSCs and 150,000 Post Offices
- **e-Office and Automated Grievance Redressal**
- Revamping of Mission Mode Projects
- Online Hosting of Info + Messaging + MyGov
- **Net Zero Import by 2020**
- Training 1 Cr People + BPO in NE+ 5 lakh in Telecom
- Secure Email, Biometric Attendance, SMS Alerts

*Revised downwards by Telecom Commission to 1.5 lakh for yr17-18
Mobile

The Crucial Statistics (TRAI and Telcos Datas data: Sep 2017)

- Broadband Subscribers (> 512 kbps) in India: 32.489 cr (13.86 cr Jio)
- Unique out of above: about < 21 cr, Jul 2017
- 94.9% access internet through mobile
- Rural broadband subscribers: 25.30%
- Expected 3G / 4G penetration: 30 crore by March, 2018

Source: CISCO forecast
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Common Services Centers: Employment & Access

WORLD’S BIGGEST RURAL eSERVICE CENTERS

- 3.20 lakh; >2.5 lakh in Panchayats: Regd.
- 2.71 lakh; 1.73 in GPs: Functional
- 50 central & >300 state services offered
- More than 41.84 lakh Txns / Month
- ~10.8 lakh employment generated

Target : 250,000 Gram Panchayats by March 2017
Target : Training 3 Lakh VLEs in 2 Yrs
CSC Service Portfolio (~300 Services): CSC SPV

**G2C**
- Certificates – caste, income, birth, land
- Application Submission – RC, Old age, widow, scholarships, SBM
- Registration – Employment, labour, Vendor, m-kisan
- Services – Passport, UID, EC, PAN (NSDL), Recruitments
- Grievance Redressal

**B2C**
- Recharges – Mobile, Data, Dish
- Bill Payments – electricity, water, property, Premiums
- Bookings – Air, Train, Bus
- e-commerce
- Tele health for humans & animals
- Loan for VLEs, LED

**Financial Inclusion**
- Banking - Debt, credit, remittance, a/c enquiry, Aadhar seeding
- Insurance – Life, Health, Agriculture

**Capacity Building**
- Govt. Schemes
- Pension
- Financial Literacy & Education
- Skill Development
- Others – Khan Academy, Tally, BCC
- Digi Literacy Programs – NIELIT, NIOS
- Various Trainings

**UID**
- Mobile update
- Demographic Registration
- e-KYC
- Enrollment Agency
- Various Trainings

1. % of Number & Income from G2C
2. State Centres & CSC-SPV
3. State, Centre and Open
4. Access to CSC Dashboard
5. Data flow & Web-services
6. Involvement of schools
CSC- Digital Seva

Central Services : 15 Services

State Services : 2120 Services (13 States, 2 UTs till Dec ‘17)

B2C: Insurance + Electricity + Recharge: 71 Services

- Insurance Related: 40 Services
- Electricity Related: 26 Services
- Mobile Recharge Related: 5 Services
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**Cumulative Target for 2016**: 250,000 GPs*

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**Government Process Reengineering & Grievance Redressal**

- Revamping of Mission Mode Projects
- Online Hosting of Info + Messaging + MyGov
- Net Zero Import by 2020
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Government Process Reengineering

Guidelines Issued for Government Business Process Re-engineering using IT to improve transactions

- Form Simplification, reduction
- Online applications and tracking, Interface between departments
- Use of online repositories e.g. school certificates, voter ID cards, etc.
- Integration of services and platforms – UIDAI, Payment Gateway, Mobile Platform, EDI

Electronic Databases – all databases and information to be electronic

- Digitize India Initiative- 14.82 Lac docs. Digitized by over 5 Lac users

Workflow automation inside government

- eOffice > 210 implementations
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Secure Email, Biometric Attendance, SMS Alerts

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Mission Mode
Projects & e-Governance Initiatives
Central MMPs (15)

- Banking
- Insurance
- Income Tax
- Central Excise
- MCA 21
- Pensions
- Passport
- National ID / UID
- Immigration / Visa
- e-office
- Posts #

- Central Armed Paramilitary Forces *
- e-Bhasha *
- NMEICT *
- e-Sansad *
- Delivering Services - 9
- Delivering Services partially - 2
- Under Implementation- 1
- Design & Development - 1
- Design stage - 2

# MMPs added in 2011
* New MMPs added in 2015
State MMPs (17)

- Transport
- Land Rec./NLRMP
- e-District
- Commercial Taxes
- Treasuries
- Municipalities
- Agriculture
- PDS #
- National Career Services
- Education #
- Health#

- e-Panchayat
- CCTNS
- Agriculture 2.0 *
- e-Vidhaan *
- Rural Development *
- Women & Child Development *

- Delivering Services - 1
- Delivering Services partially - 10
- Under Implementation - 2
- Design stage - 4

# MMPs added in 2011  * New MMPs added in 2015
Integrated MMPs (12)

- India Portal
- NSDG
- CSC
- Financial Inclusion *
- E-Trade
- e-Courts
- e-Procurement
- e-Biz

- NGIS *
- Road and Highway Information System *
- Social Benefits *
- Urban Governance *

- Delivering Services - 5
- Delivering Services partially - 3
- Design & Development - 1
- Design stage - 3

* New MMPs added in 2015
Universal Digital Identity: Aadhaar Expanded

WORLD’S LARGEST BIOMETRIC DATABASE

- **120.03 Cr.** biometric identities issued & + 1 Cr added every month
- **Adult population coverage:** ~ **99.9%**
- **1592.48 Cr. eAuthentication**

Target : Universal Coverage

Aadhaar Coverage in Bn.

- **2014:** 0.73
- **28 Jan 2018:** 1.19+

Target: Universal Coverage
Universal Digital Identity
99.9% Adult Indians now have Aadhaar

- Aadhaar Act, 2016 notified
- Least cost identity in the world (Total exp. ~ 9000 crore, per card ₹77)
- Robust Safety, Security & Privacy Framework

4.4 Cr Indians use Aadhaar every day

1,593.74 crore authentication used in 2017-18
447 crore Total e-KYC till date

No of authentication txns in Cr.

- 9 in 2014-15
- 56 in 2016-17
e-Courts

24 HIGH COURTS, 600 DISTRICT COURTS AND OVER 16K SUBORDINATE COURTS

ICT enablement of Judiciary
Encompasses Higher & Lower Judiciary
>500 Mn. transactions per year
Online search & tracking of cases
Access to Judgements

Target: eCourts, e-Police, e-Jails and e-Prosecution
Transforming Government procurement: GeM V3.0

- Launched in Aug 2016
- End to end procurement cycle
- Minimal human intervention
- Leveraging e-commerce technology for Government procurement
- Transparent and ease of buying

- 453173 Products
- 73490 Sellers/Service providers
- 16524 Buyer Orgns
- >Orders worth >Rs 4467+ Cr
Digital Tourism - eVisa

- E-Visa facility extended to nationals of 162 countries
e-District MMP

- **Funds constraint** (Outlay - Rs 1663.08 Cr, Release done – Rs 683.52 Cr)
- **Contractual obligation** - States asking for next installment of GIA

**PAPERLESS INTEGRATION WITH DATABASES**

- Launched in **649 Districts, 32 States**
- **1052 Services delivered**
- Minimum of **5 Central + 5 State Services**
- States/UTs can opt for more **services**

- Integration of databases through APIs
- Dashboard to bring in all services
- Credentials to get auto-populated
Health Assurance

- **Health Insurance**
  - RSBY → NHPS
  - Medical Insurance for 8 cr poor and economically weak families

- **Patient Care**
  - eHospital (460 hospitals approved for integration)
  - Patient centric system for Patient Care, Laboratory Services and Medical Records of a Hospital

- **Online Appointments**
  - ORS (141 Hospitals, 13.36 lakh appointments)

- **Aadhaar based online registration and appointment system**

- **EHR** (Planned)
mKisan won Platinum Icon in Web Ratna Awards for Innovative use of Technology. Union IT Minister conferred the honour.
mKisan received Award of Appreciation in CSI-NHILENT e-Governance Awards 2013-2014.
mKisan bagged SKOCH Gold award and Order of Merit 2014.
Agriculture – Farmer’s Portal (APIs and SSDG)

Agriculture 2.0 (Cold Chain, Cooperatives, GIS, Crowd Sourcing), further push to m-Governance, data updation, more seats for Kisan Call Centres, Integrated Dashboard
Soil Health Card

<table>
<thead>
<tr>
<th></th>
<th>Samples Collected</th>
<th>Sample Tested</th>
<th>SHC Printed</th>
<th>SHC Dispatched</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2,53,49,486</td>
<td>2,49,76,584</td>
<td>10,51,94,070</td>
<td>10,41,94,170</td>
</tr>
<tr>
<td></td>
<td>1,05,99,304</td>
<td>69,95,177</td>
<td>1,24,25,936</td>
<td>1,00,47,617</td>
</tr>
</tbody>
</table>

- Limitation on area 1:10
Education

SWAYAM

712 MOOC Program Categories

National Digital Library

>50 Lakh eBooks

>26,000 Journals

SWAYAM Prabha

32 DTH channels

Digi-Shala

1 Channel

Campus Connect (NKN)

1,651 knowledge institutions connected

National Scholarship Portal

44 Schemes registered,

~1.34 Cr students applied in academic yr 17-18,

~1400 Cr disbursed so far

7 States fully on-boarded

Target: eEducation in All Schools
NDLM / DISHA Schemes: Pan India

Certified Candidates: Community-wise distribution

- OBC: 16%
- General: 30%
- SC: 32%
- ST: 22%

Target: 52.5 Lakh
- Registered: 53.67 Lakh
- Trained: 88 Lakh
- Certified: 1.09 Crore

Gender-wise distribution of Certified candidates
- Male: 50%
- Female: 50%
PMDISHA - Status

Let's make at least one person in every family digitally literate - Shri Narendra Modi
Impact Assessment Study Findings (PMDISHA)

**IIT-Delhi**

- Awareness about educational needs: 57.2
- Increased reach: 42.5
- Ability to learn new skills: 41.7
- Confidence to explore jobs: 40.8
- Confidence to use digital devices/internet: 41.4
- Knowledge gained: 75
- Regularity of training: 92.9

**Council for Social Development**

- Improvement in awareness & knowledge: 50
- Satisfaction with facilities: 72
- Improvement in awareness: 35
- Ease of using smartphones: 50
- Knowledge of trainers: 40
Digital India Land Records Modernization Programme

Land Records
- Development of State specific Land Records Application, entry/updation of RoRs/Mutation, establishment of Data Centre, Connectivity in Revenue & Registration, Modern record Rooms – **31 States/UTs**

Property Registration
- Development of Property Registration Application, Circle rates, Payment option, Aadhaar, Documents Scanning/Search retrieval – **30 States/UTs**

Integration of Land Records with Property Registration and other institutions related with land (Common Software)

Core GIS - **Cadastral Map Management**, Map digitization, Bhu-Naksha SW, integration of map with RoR. Bhunaksha has been operational in 15 States, Integration of cadastral map with RoR as a service to citizens in 5 States
Targeted Public Distribution System

Current Status at a glance

- 100% Digitization (Ration Cards 23.16 Cr.)
- 30/36* Online Allocation (No. of States/UTs)
- 81.56% Aadhaar Seeding (Ration Cards)
- 21/36* Supply Chain (No. of States/UTs)
- 36/36 Grievance Redressal Toll-Free/OGR (No. of States/UTs)

Results & Dividends

- Bogus/in-eligible Ration Cards deleted during last 3 years 2.48 Cr.
- 10-15% food-grain savings after FPS automation & computerization of supply-chain
- 7Out of 5.27 Lakh Fair Price Shops, around 57% (~3 Lakhs) automated

- Incentive less Digital Payments
- Low Aadhaar coverage in Assam, J&K, Meghalaya, WB
- Automated FPS (57%)
Geographic Information System

- **1:10,000** Scale maps (Bharatmaps)
- **1:5000** Scale maps (NCoG)
- **NCoG** launched on 28.12.2015
- **GIS based Decision Support System**

NIC: 25 Central + 5 States GIS appl.
NCoG: 25 Central + 20 States GIS appl.

6 NIC Applications
1:50,000 scale

Target: GIS based decision making

May, 2014 to Dec, 2017
GIS based Decision Support System – NCoG
• **Key layers requested** from States/UTs
  - Municipality / Urban amenities
  - Hospitals, CHC, PHC
  - School, Educational institutions
  - Irrigation canals
  - Forest
  - Agriculture
  - Disaster Management
  - Planning & Economic Census
  - Food & Civil Supplies
  - Tourist Spots
e-Transport

Key Points

Vahan 4.0 in 373 RTOs across 21 States
Sarathi 4.0 in 618 RTOs in 20 States
> 21 Cr. Vehicle registered under Vahan
Smart Card based DL & RC

Product Details

- Centralized Vahan 4
- Fancy number auction
- E-Rikshaw Registration and Licensing
- National Permit
- Dealer Point Registration
- Online Road Tax

- Centralized Sarathi 4 Application
- Online Learner Licence Test.
- Online payment facility
- Renewal of Driving licence
- International Driving Permit
- Online Appointment

- On-the spot challan facility
- Geo-tagging of Challan Spot
- Anywhere any time challan investigation/deposal
- Vehicle Towing App linkage
- State-specific configuration

- Access details of public RC/DL
- Virtual DL/RC storage in mobile
- Encrypted QR Code
- Citizen-centric Vahan services
- Online Citizen-centric Sarathi services –(New DL, New LL)
- Traffic Violation Reporting
1. Quality of Services
2. Onboarding of more Departments / States
3. Nature of Transactional Services
4. GIS Depiction

# 2.28 Cr transactions till 2018
## Mission Mode Projects:
(from 01/01/2017 – 08/02/2018 : Ranking No. of e-Trx)

<table>
<thead>
<tr>
<th>Sl. #</th>
<th>Mission Mode Project</th>
<th>No. of e-Transactions</th>
<th>No. of e-Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Agriculture</td>
<td>1,59,14,32,935</td>
<td>34</td>
</tr>
<tr>
<td>2</td>
<td>e-Courts</td>
<td>51,66,52,042</td>
<td>17</td>
</tr>
<tr>
<td>3</td>
<td>Land Records</td>
<td>32,05,57,315</td>
<td>46</td>
</tr>
<tr>
<td>4</td>
<td>PDS</td>
<td>22,62,11,342</td>
<td>35</td>
</tr>
<tr>
<td>5</td>
<td>Commercial Taxes</td>
<td>16,10,42,512</td>
<td>169</td>
</tr>
<tr>
<td>6</td>
<td>e-District</td>
<td>14,31,88,667</td>
<td>353</td>
</tr>
<tr>
<td>7</td>
<td>Passport</td>
<td>9,10,70,345</td>
<td>19</td>
</tr>
<tr>
<td>8</td>
<td>Treasuries</td>
<td>8,80,77,050</td>
<td>21</td>
</tr>
<tr>
<td>9</td>
<td>Income Tax (IT)</td>
<td>6,86,10,195</td>
<td>2</td>
</tr>
<tr>
<td>10</td>
<td>CSC</td>
<td>5,17,32,433</td>
<td>99</td>
</tr>
<tr>
<td>11</td>
<td>Road Transport</td>
<td>4,57,84,616</td>
<td>114</td>
</tr>
<tr>
<td>12</td>
<td>Scholarship</td>
<td>2,64,20,553</td>
<td>36</td>
</tr>
<tr>
<td>13</td>
<td>National e-governance Service Delivery Gateway</td>
<td>2,41,47,032</td>
<td>6</td>
</tr>
<tr>
<td>14</td>
<td>Immigration, Visa and Foreigners Registration &amp; Tracking (IVFRT)</td>
<td>1,85,91,361</td>
<td>56</td>
</tr>
<tr>
<td>15</td>
<td>e-Procurement</td>
<td>46,02,953</td>
<td>15</td>
</tr>
</tbody>
</table>
## States Transactions
(from 01/01/2017 – 08/02/2018: Ranking per 1000 Popln)

### State Govt Projects
From: 01.01.2017 To: 08.02.2018

<table>
<thead>
<tr>
<th>SI #</th>
<th>State</th>
<th>No. of e-Transactions</th>
<th>e-Transaction per 1000 Population</th>
<th>No. of e-Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Lakshadweep</td>
<td>22,22,711</td>
<td>34729.86</td>
<td>14</td>
</tr>
<tr>
<td>2</td>
<td>Telangana</td>
<td>50,89,63,745</td>
<td>14462.07</td>
<td>236</td>
</tr>
<tr>
<td>3</td>
<td>Andhra Pradesh</td>
<td>69,20,60,992</td>
<td>13989.23</td>
<td>222</td>
</tr>
<tr>
<td>4</td>
<td>Gujarat</td>
<td>54,92,14,353</td>
<td>9095.51</td>
<td>182</td>
</tr>
<tr>
<td>5</td>
<td>Kerala</td>
<td>29,87,26,713</td>
<td>8947.4</td>
<td>148</td>
</tr>
<tr>
<td>6</td>
<td>Himachal Pradesh</td>
<td>5,55,27,415</td>
<td>8099.1</td>
<td>106</td>
</tr>
<tr>
<td>7</td>
<td>Chhattisgarh</td>
<td>15,12,45,589</td>
<td>5921.91</td>
<td>53</td>
</tr>
<tr>
<td>8</td>
<td>Tamil Nadu</td>
<td>39,60,46,868</td>
<td>5490.13</td>
<td>95</td>
</tr>
<tr>
<td>9</td>
<td>Dadra and Nagar Haveli</td>
<td>17,81,573</td>
<td>5209.28</td>
<td>62</td>
</tr>
<tr>
<td>10</td>
<td>Chandigarh</td>
<td>53,22,973</td>
<td>5050.26</td>
<td>53</td>
</tr>
<tr>
<td>11</td>
<td>Delhi</td>
<td>7,71,17,127</td>
<td>4603.18</td>
<td>95</td>
</tr>
<tr>
<td>12</td>
<td>Haryana</td>
<td>10,63,23,550</td>
<td>4193.73</td>
<td>104</td>
</tr>
</tbody>
</table>

Total no. of e-Transactions: 4,60,36,26,673

Other MMP Details
# Key Targets for Digital India

(as contained in presentation to PM and approved by Cabinet)

- **Pillar 1:** Universal Broadband
- **Pillar 2:** Universal Mobile Connectivity
- **Pillar 3:** Internet Access Programme
- **Pillar 4:** Reforming Government Through IT
- **Pillar 5:** e-Kranti
- **Pillar 6:** Information for All
- **Pillar 7:** Electronics Manufacturing
- **Pillar 8:** IT for Jobs
- **Pillar 9:** Early Harvest Programmes

<table>
<thead>
<tr>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cumulative Target for 2016: 250,000 GPs*</td>
</tr>
<tr>
<td>Mobile Connectivity to remaining 55,669 Villages</td>
</tr>
<tr>
<td>250,000 CSCs and 150,000 Post Offices</td>
</tr>
<tr>
<td>e-Office and Automated Grievance Redressal</td>
</tr>
<tr>
<td>Revamping of Mission Mode Projects</td>
</tr>
<tr>
<td>Online Hosting of Info + Messaging + MyGov</td>
</tr>
<tr>
<td>Net Zero Import by 2020</td>
</tr>
<tr>
<td>Training 1 Cr People + BPO in NE+ 5 lakh in Telecom</td>
</tr>
<tr>
<td>Secure Email, Biometric Attendance, SMS Alerts</td>
</tr>
</tbody>
</table>

*Revised downwards by Telecom Commission to 1.5 lakh for yr17-18
MyGov

- 52 lakh Users
- 166 Talks
- 64 Groups
- 3858K Comments
- 760 Discussions
- 242 Polls
- 203 K Task Submissions
- 4 mobile apps
- 709 Tasks

Target: 2 Way Communication between Govt. & Citizens
Key Targets for Digital India (as contained in presentation to PM and approved by Cabinet)

- **Pillar 1**: Universal Broadband
- **Pillar 2**: Universal Mobile Connectivity
- **Pillar 3**: Internet Access Programme
- **Pillar 4**: Reforming Government Through IT
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- **Pillar 9**: Early Harvest Programmes

**Cumulative Target for 2016**: 250,000 GPs*
- Mobile Connectivity to remaining 55,669 Villages
- 250,000 CSCs and 150,000 Post Offices
- e-Office and Automated Grievance Redressal
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- Net Zero Import by 2020
- Training 1 Cr People + BPO in NE + 5 lakh in Telecom
- Secure Email, Biometric Attendance, SMS Alerts

*Revised downwards by Telecom Commission to 1.5 lakh for yr17-18
### Overall Electronics Manufacturing

<table>
<thead>
<tr>
<th></th>
<th>2014-15</th>
<th>2015-16</th>
<th>2016-17</th>
</tr>
</thead>
<tbody>
<tr>
<td>Production</td>
<td>29.2</td>
<td>37.4</td>
<td>49.5</td>
</tr>
<tr>
<td>Import</td>
<td>37.5</td>
<td>40.9</td>
<td>42.8</td>
</tr>
<tr>
<td>Export</td>
<td>6.2</td>
<td>5.9</td>
<td>5.9</td>
</tr>
<tr>
<td>Demand</td>
<td>60.5</td>
<td>72.4</td>
<td>86.4</td>
</tr>
</tbody>
</table>

Y2Y Growth:
- Production: 28%
- Import: 32%
- Demand: 19%

Projected Demand of Electronics:
- USD 171 - 228 Billion by 2020
- USD 400 Billion by 2023-2024

(Source: IESA- EY report)
IT Industry Growth

1. India No. 1 outsourcing destination in the world; 56% share of sourcing business

2. 3rd largest start-up community in the world; More than 4,200 start-ups

3. IT-BPM is the largest private sector employer in the country, 38.6 lakh people employed

More than 2.5 lakh skilled employees in emerging digital technologies (analytics, big data, mobile IoT etc)

110 Cr mobiles (30 Cr use internet)

- Total Industry Revenue US$143.5 Billion and Growth Rate 8.6%
- Over 75% Fortune 500 companies as customers
- Presence in 78 countries services through 670 offshore development centres in 50 delivery locations

Over 60 lakh graduates / year
Electronics Manufacturing: Policy Initiatives

- **Modified Special Incentive Package Scheme (M-SIPS)** – more categories added in Jul’15; incentive commitment of Rs.10,000 crore till Dec’ 18.
- **Tariff structure** rationalized for domestic electronic manufacturing
- **EMC scheme** to build infrastructure for electronics clusters
- **EDF scheme** launched in Feb 2016 - 16 Daughter Funds approved
- Compulsory Registration Order for 30 products under implementation.
- Centers of Excellence, Electronics Incubators established
- Public Procurement (Preference to Make in India) Order 2017 under implementation
Modified Special Incentive Package Scheme (M-SIPS)

<table>
<thead>
<tr>
<th>Parameters</th>
<th>2013-14</th>
<th>2014-15</th>
<th>2015-16</th>
<th>2016-17</th>
<th>2017-18*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Investment Proposals</td>
<td>No.</td>
<td>34</td>
<td>61</td>
<td>187</td>
<td>271</td>
</tr>
<tr>
<td>Value (Rs in crore)</td>
<td>15386</td>
<td>18,898</td>
<td>1,17,944</td>
<td>1,57,177</td>
<td>1,34,608</td>
</tr>
<tr>
<td>Investment proposals</td>
<td>No</td>
<td>10</td>
<td>30</td>
<td>69</td>
<td>95</td>
</tr>
<tr>
<td>Approved</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Value (Rs. in crore)</td>
<td>1369</td>
<td>6547</td>
<td>17112</td>
<td>20185</td>
<td>25,279</td>
</tr>
</tbody>
</table>

*As on 31st January 2018
As on 31st May 2014- Total proposal received is 35 with investment of Rs. 15395 crore. The approval was accorded to 10 applicants with investment of Rs. 1369 crore out of 13 proposals recommended by Appraisal Committee of investment of Rs. 1673 crore.
India emerging as hub for mobile manufacturing

- 115 mobile handsets and components manufacturing units have come up in last 3 years
- Employment: 4 lakhs persons (Direct & Indirect)

Make in India for India; Make in India for rest of the world
New Electronics Manufacturing Clusters (EMC) since 2014
Over 49,800 cr investment expected

22 clusters approved in 15 States

State wise number of EMC clusters approved
Expansion in infrastructure for IT + Electronics Industry

Operational SEZs

- 261 approved SEZs
- 6,500 hectares additional area to be developed by approved SEZs

2.5 lakh employment generated in last 2 years

Operational SEZs

- 102 in 2014
- 117 in 2016
- 378 in 2019

Approved SEZs

- NEPZ, Noida
- SEEPZ, Mumbai
- SEZ, Mangalore
Key Targets for Digital India (as contained in presentation to PM and approved by Cabinet)

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- **Pillar 2: Universal Mobile Connectivity**
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- **Pillar 9: Early Harvest Programmes**

**Cumulative Target for 2016: 250,000 GPs***

- Mobile Connectivity to remaining 55,669 Villages
- 250,000 CSCs and 150,000 Post Offices
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- Revamping of Mission Mode Projects
- Online Hosting of Info + Messaging + MyGov
- Net Zero Import by 2020
- Training 1 Cr People + BPO in NE+ 5 lakh in Telecom
- Secure Email, Biometric Attendance, SMS Alerts

*Revised downwards by Telecom Commission to 1.5 lakh for yr17-18
India BPO Promotion Scheme (IBPS) and North East BPO Promotion Scheme (NEBPS)

Objectives:
- Employment generation through BPO/ITES operations.
- Balanced regional growth of IT-ITES sector in Small Cities/Towns

**India BPO Promotion Scheme (IBPS)**
- Seats Allocated: 48,300 seats
- Seats Allocated: 31,732 seats
- Outlay: Rs. 493 Crore
- Employment opportunities: 1.45 lakh persons.

**North East BPO Promotion Scheme (NEBPS)**
- Seats Allocated: 5,000 seats
- Seats Allocated: 2,060 seats
- Outlay: Rs. 50 Crore.
- Employment opportunities: 15,000 persons.

Target: Setting up of BPO per North East States
Since inception, more than 50 lakh candidates have been skilled by NIET (out of which about 50 lakh achieved since 2012-13).

Physical growth achieved in last 5 years

<table>
<thead>
<tr>
<th>Year</th>
<th>Number of Candidates Trained</th>
</tr>
</thead>
<tbody>
<tr>
<td>2011-12</td>
<td>1.73 Lakh</td>
</tr>
<tr>
<td>2012-13</td>
<td>4.05 Lakh</td>
</tr>
<tr>
<td>2013-14</td>
<td>9.49 lakh</td>
</tr>
<tr>
<td>2014-15</td>
<td>5.29 Lakh</td>
</tr>
<tr>
<td>2015-16</td>
<td>7.12 Lakh</td>
</tr>
<tr>
<td>2016-17</td>
<td>7.24 Lakh</td>
</tr>
<tr>
<td>2017-18</td>
<td>5.14 Lakh</td>
</tr>
</tbody>
</table>

Target: 1 Cr Job Opportunities
Key Targets for Digital India (as contained in presentation to PM and approved by Cabinet)

- **Pillar 1: Universal Broadband**
- **Pillar 2: Universal Mobile Connectivity**
- **Pillar 3: Internet Access Programme**
- **Pillar 4: Reforming Government Through IT**
- **Pillar 5: e-Kranti**
- **Pillar 6: Information for All**
- **Pillar 7: Electronics Manufacturing**
- **Pillar 8: IT for Jobs**
- **Pillar 9: Early Harvest Programmes**

**Cumulative Target for 2016: 250,000 GPs**
- Mobile Connectivity to remaining 55,669 Villages
- 250,000 CSCs and 150,000 Post Offices
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- Revamping of Mission Mode Projects
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- Net Zero Import by 2020
- Training 1 Cr People + BPO in NE + 5 lakh in Telecom

**Secure Email, Biometric Attendance, SMS Alerts**

*Revised downwards by Telecom Commission to 1.5 lakh for yr17-18*
Cybersecurity

- **1.14 lakh people** to be trained on cybersecurity
- **14,689 police** officers & **783 judicial** officers trained on cyber forensics & investigation

- **10 new STQC centres approved**
- **3 to be operational by Mar ‘17**

- ₹ 985 Cr project
- Phase 1 to be operational by Mar ‘17

- **Cert-in Strengthening**
  - Sectoral Certs
  - State Certs

- **STQC Testing Facilities**
  - To be launched shortly
• **National Cyber Coordination Centre**
  - Phase 1 operational with 2 Internet Service Providers (ISPs), 3 State Data Centers (SDCs) & 7 Organizations

• **Cyber Swachhta Kendra**
  - Established for detection of systems infected by malware/botnets

• **Cyber Forensics**
  - Cyber Forensic Lab at CERT-In **provides its services to the law enforcement agencies**

• **Cyber Crisis Management Plan**
  - 15 workshops conducted for Ministries/Depts., 9 workshops conducted at State Govt./UTs, 18 Workshops in critical sectors
  - 19 Ministries/Depts., 11 State Govts./UTs and 29 attached offices (critical sector organisations) under Ministries/Depts. developed CCMP

• **Chief Information Security Officer (CISO) Appointment**
  - 23 State Governments/UTs & 57 Central Government Ministries /Departments
Biometric Attendance

Biometric Attendance System (BAS) - Delhi Central

Today's Attendance Summary Date: February 11, 2018

Registered Organizations: 697
Org Yet to Start Marking Att.: 86

Registered Employees:
- Total: 208517, New: 41679
Employee Never Marked Att. (Reports Available on Nodal Login): 45439

Present Today (Opening):
- 173

Out Today (Closing):
- 14

Total Active Devices:
- Tablets: 1735, Desktops: 1611, Others: 124

Real Time Attendance Activity:
- Presence Graph
  - Time: 04:25:49
  - No.: 159

Attendance Statistics:
- As on: February 10, 2018

- Average In-Time: 09:32
- Average Out-Time: 17:44
- Average Response Time: 2.82 sec
Public Wi-Fi Hot Spots

- 31,000 public WiFi hotspots (TRAI- 25th July ’17 report)
Dashboard

Total Number of Registered Users: 8595

Missing Today
0
Verified: 0  Unverified: 0

View Details

Missing Total
1206
Verified: 1206  Unverified: 0

View Details

Missing & Sighting Trend - Last 12 Months

No. of Children

Month

Mar 17  Apr 17  May 17  Jun 17  Jul 17  Aug 17  Sep 17  Oct 17  Nov 17  Dec 17  Jan 18  Feb 18
UMANG – Unified Mobile App for New Age Governance

1. Unified Platform – 183 services, 36 Depts, 06 States
2. One Mobile App, SMS, IVR (Toll Free)
3. Integration and front-end development support
4. Can integrate with existing mobile apps systems
5. Standardized User Interface and User Experience
6. Integration with Payment Gateways, Authentication etc
7. With Customer Support
8. With Built-in Analytics
9. Multiple Indian Languages Support
40 AGENCIES ISSUING DOCUMENTS TO CITIZENS VIA DIGITAL LOCKER

200+ Types of Documents – Aadhaar, Driving License, Passport, Pan, Voter Id Integrated

No. of issued documents : 227+ Cr
User accounts: Over 95 lakhs
No. of Issuer Organizations : 40
No. of Requester organizations: 18

1. Digilocker without Aadhaar?
2. Validity to be reiterated in guidelines

- The IT (Controller of Digital Locker) Rules, 2016
- The Digital Locker Authority Appointed
- The Rules for Certification of Digital Locker Service Providers (DLSP) / DL REPOSITORIES notified

Dec, 2015

28 Jan, 2018

DigiLocker (users-Lakhs)

95+

10
To continuously assess the quality of eServices and realign goals to achieve targeted benefits
- Feedback through Web Portal, SMS or Mobile App
- Localized feedback forms
- Reports, Dash boards and real-time APIs shared
Voluntary Services Portal

Channelizing voluntary efforts across the country

DigiSevak
- Portal to cater to all types of voluntary services
- Key Services
  - Awareness Creation
  - Digital literacy trainings
  - Translation
  - Data Collection

Volunteers > 1.16L

Contribute to making India, a Digital Superpower and Knowledge Economy
PMIS (Program Monitoring Information System)

Features:
- Financial allocation & expenditure
- Physical progress and milestones
- Activities undertaken
- Services provided by point of service
- Project Key Performance Indicator (KPI)
- GIS enabled dashboard
- Provision for live status reporting

Key Users:
- Mission Leaders & Apex Committee on Digital India
- Nodal Officers – Ministries & Departments, PoS
- Citizens
DigiGaon

- An estimated budgeted outlay - INR 423.26 Crores over 3 years (2.5 years of O&M/ post implementation) has been provisioned
- Responsibilities of State / UT:

Next Steps - Explore convergence opportunities between CSC programme and DigiGaon project, finding opportunities for cost recovery for services rendered and sustainability
Digital Infrastructure

- Cradle to grave digital identity
  unique, lifelong, online, authenticable

- Mobile phone & Bank account enabling participation in digital & financial space

- Shareable private space on Public Cloud

- High speed internet as a core utility

- Easy access to a Common Service Centre

- Safe and secure Cyber-space
Unique Digital Signature: eSign

**INDIA’S OWN DIGITAL SIGNATURE TECHNOLOGY**

- 435 Lakhs e-Signs
- ₹ 4 /signature. Cost reducing
- Legally tenable; recognized in IT Act
- Ecosystem growing

1. Cost will come down further in coming months
2. More applications to be integrated in eSign
Meghraj

ANYTIME, ANYWHERE – VIRTUAL DATA CENTRE

- **Cloud First** Policy
- **700 Applications** on NIC cloud; **13,000 VMs**
- **12 Cloud Service Providers** empanelled
- **Ready to use** scalable infrastructure
- Major Applications - Land Records, GeM, e-Office, e-Hospital, Jeevan Pramaan, MyGov

<table>
<thead>
<tr>
<th>Year</th>
<th>No. of applications on NIC cloud</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>700</td>
</tr>
<tr>
<td>2017*</td>
<td>66</td>
</tr>
</tbody>
</table>

1. Location of Security Credentials
2. Limit on NIC VMs
3. Pricing per month if scale-up
4. CSP on GeM
State Data Centers – Implementation Status

Funding Scheme
MeitY Share  State Share
Himalayan/Any  80%  20%
UT  100%  0
Mainland  50%  50%

*Earlier share: 65% : 35%

18  SDC completed 5yrs of operations
10  Remaining SDC operational
5  SDC under implementation
2  Opted out of Scheme
Digital Payments

- Nearly 40 times increase in transactions on UPI since November, 2016
- 2+ crore downloads of BHIM
- More than 18 lakh transactions on BHIM per day
Various Digital Payment Modes of Digital Transactions*

1. BHIM Platform (UPI)
2. USSD
3. BHIM Aadhaar
4. IMPS
5. Debit cards
6. Credit cards
7. NEFT
8. m-Wallets
9. BBPS
10. PPC
11. NACH
12. NETC
13. RTGS
14. Closed loop Wallets
15. Mobile banking
16. Internet Banking
**Digital Payment Statistics**

Total digital payments transactions: 1592.31 Crore

**Point of Sale Deployment**

- **Physical / Mobile POS**
  - 31,02,714
  - Source: DFS
  - Date: 03/02/2018

- **BHIM Aadhaar Pay POS**
  - 2,24,084
  - Source: DFS
  - Date: 03/02/2018

**Seeding**

- **AADHAAR Seeding**
  - Total Accounts Seeded: 85.26 Crore
  - Total Number of A/c: 107.54 Crore
  - Seeding Percentage: 79.28%
  - Source: DFS

- **Mobile Seeding**
  - Total Accounts Seeded: 87.16 Crore
  - Total Number of A/c: 114.74 Crore
  - Seeding Percentage: 75.97%
  - Source: DFS

[http://164.100.60.23/dashboard/]
Direct Benefits Transfer

- **535 Schemes Targeted**

- **₹ 57K Crore** Saving

- **Encompasses 412 schemes**

- **₹ 151.39 Cr** disbursed in FY 17-18

- De-duplication of Beneficiaries

- **35 Schemes**
  - 31 Mar 15

- **59 Schemes**
  - 31 Mar 16

- **412 Schemes**
  - 28 Jan 2018
Direct Benefit Transfer

Year Wise Fund Transfer

- 2013-14: 7367.2 cr
- 2014-15: 38926.15 cr
- 2015-16: 61942.43 cr
- 2016-17: 74707.05 cr
- 2017-18: 100653.85 cr

Year Wise DBT Beneficiaries

- 2013-14: 10.81 cr
- 2014-15: 22.82 cr
- 2015-16: 31.25 cr
- 2016-17: 35.7 cr
- 2017-18: 63.23 cr
NREGASoft

Handles more than 1 crore transactions per day, including 12-13 lakhs financial transactions.

- Lack of standard location Code

Total no. of Job Cards issued: 12.64 Cr
Total Workers: 25.16 Cr
Active Workers: 11.23 Cr
FY 16-17: 46 dys.
9th Feb 18: 40.69 dys.

Seeded: 9.92 Cr, 88.49%
Verified: 9.92 Cr, 88.49%

Work Expansion
- Geo Tagging
- Completed works photos upload
- Digital Payments
- Mobile apps

States & UTs: 34
Districts: 685
Blocks: 6,863
Gram Panchayats: 2,62,774
HHs Employment Provided (FY 16-17): 5,12,30,909
Man-days Generated (FY 16-17): 2,35,83,04,373

Wide Outreach
Digital Empowerment

Universal Digital Literacy

Universally accessible digital resources

Availability of digital resources/services in Indian Languages

Collaborative digital platforms for Participative Governance

Effective Outreach

All documents/certificates to be Available on Cloud
Digital Jagriti
Enable rural citizens/merchants - Electronic Payment System

GO CASHLESS...
GO DIGITAL...

Citizen Registered: 2,04,87,204
EPS Activation: 2,02,74,341
Merchants Enabled: 27,08,300

District: Sensitization Drives: 650
Block: Sensitization Drives: 5,735
Open Data

TRANSPARENCY, PARTICIPATION AND ENGAGEMENT

- Publish data, documents, services, tools and applications
- Open for public and commercial use
- Global ranking: 32 out of 94 in Open Data Index

Source: Global open data index: http://index.okfn.org/place/
Open Forge

Government of India's platform for open collaborative software development of e-Governance applications

OpenForge Features

**Development**
- Source Code Management
- Version Control
- Git, SVN
- Continuous Integration

**Tracking**
- Bugs
- Tasks
- Requirements

**Communication**
- Mailing Lists
- Discussion Forms
- Project Wiki
**Actions expected from Central Ministries & State / UTs**

- Enhance connectivity & bridge the Digital Divide (USSD, SMS Reader App)
- Sustenance of Digital Infrastructure established as SDC, SWAN etc.
- Modular approach and contribution to e-Forge type of Platform for all technologies.
- Cooperative approach between CSC-SPV and State Citizen Service Centres
- Digital Locker – at least 5 crore by the year end
- Localisation of content (Font Display & Phonetic Typing)
- States / UTs may make all financial transactions electronic and Aadhaar enabled DBT
- Cyber Security: State CERT & Cyber Security Crisis Management Plan
Way Forward- Towards integrated service delivery

**Complete Digital India Implementation**
- Digital Infra e.g. cloud
- Agriculture 2.0
- Health Assurance
- Land Records 2.0
- Skill India

**Ongoing Initiatives**
- Govt. Process Re-engineering
- API Integration
- Emerging Technologies IoT, Blockchain, AI etc.
- Cyber-security
- Enterprise Architecture
- Digital Services Standard

**Missing Links**
- Family ID
- GIS platform for immovable asset and logistics management

$1 Trillion of economic value from the digital economy by 2025
## Pillars for Trillion $ economy

### Regulatory Framework
- Laws
- Guidelines
- Digital Service Delivery Standards
- Security Standards
- Policies
- Change Management

### Core Datasets
- Aadhaar
- Family ID
- PAN-Businesses
- GIS IDs for Immovable Assets
- Departmental Unique Entity DBs

### Service Delivery Channels
- Umang
- India Portal
- CSC / POs
- Call Centre / Online Chat
- ATM / KIOSKs
- Face to Face

### Gateways/Platforms
- ePay
- Social Media
- DigiLocker
- Language Localization Platforms
- eSign
- eSeva / mSeva

### Government Applications Suite
- Service Delivery Suits e.g. Scholarships
- Internal Applications e.g. Defence
- Commonly Shared across Departments
- Internal Use Applications e.g. eOffice

### Monitoring eGovernance Implementation
- Regularly Update Regulatory Framework
- eServices Delivery Audit
- Security Audit
- Project Mgmt.
- Services Monitoring

### Digital Infrastructure (Internet, Intranet, Hosting, IoT, Digital Devices)
Data Analytics - Sample Analytics done on data of Jeevan Pramaan Scheme

These agencies have a high processing time, and given it enjoys considerable share of DLC, is an area which department can focus upon.

Average Processing Time (months) since inception

Processing Time by Disbursing Agencies

Agency wise DLC Processing Times

State treasuries tend to take much higher time to process DLC as compared to Banks which have the highest volumes.

Initiative more successful in North India (66% of transactions from UP, New Delhi and Haryana excluding others)

- Opportunity for increasing awareness and uptake in other parts of the country

Jeevan Pramaan being used from these key international locations.
THANK YOU
Where we were
2014

Where we are
2018
Key Initiatives Launched [2014 to 2016]

- **myGov**
  - July 2014
- **Jeevan Pramaan**
  - Oct 2014
- **Biometric Attendance**
  - Nov 2014
- **Digi-Locker**
  - Feb 2015
- **BharatNet**
  - Mar 2015
  - DBT integrated with PFMS platform
  - CSC 2.0
- **National Careers Services Portal**
  - Jul 2015
- **Launch Digital India**
  - 2nd July, 2015
- **Jeewan Pramaan**
  - Aug 2015
- **DBT**
  - Dec 2015
- **National Scholarship Portal 2.0**
  - Feb 2016
- **Aadhar Act**
  - Mar 2016
- **Aadhar Authority notified**
  - Apr 2016
- **GeM**
  - July 2016
- **Swayam portal**
  - Aug 2016
- **BharatKosh**
  - Launch Digital India 2nd July, 2015
  - NCoG
  - e-Payments Portal
  - DBT integrated with PFMS platform
Electronics – Unprecedented Employment Opportunity for India

- **Current** vs. **2025 E**
  - IT/ITeS: 3.7 vs. 5.7
  - Electronics Manufacturing: 1.3 vs. 13

- 10X growth projected for Electronics Manufacturing
Impact

- Biometric Attendance
- BPR
- GIS

Efficiency
- JAM
- CSC

Citizen Services
- eAgriculture, eHealth, eEducation

Transparency
- E-Auctions
- GeM

Participation
- myGov
- Digital Literacy

Inclusion
- eBiz
- eProcurement
- eAuctions

Ease of doing business
How are these initiatives transforming our lives..

My name is Ramu. I am from Shahasa Village.

My name is Mr. Khanna. I am a citizen of India.

My name is Neha. I am studying in a College.

My name is Rakesh. I am into Export Business.

My name is Prem Chand. I am a govt. official.

Characters to be synced with video to be made by myGov Team
Transformation of Ramu’s life.

- I can now sell my produce anywhere, whole of India is my market (eMandi)
- I have a bank account to take care of my financial needs (Jandhan)
- I have life and health insurances (RSBY, PMJSBY)
- My subsidies get transferred to me directly in my bank account (DBT)
- My children can study without having to buy expensive books (SWAYAM)
- I feel government has come a lot closer to me through the multiple delivery channels that have been created (CSC, Post Offices)
- I can save time and money by booking online appointment at hospital instead of having to wait for days at the hospital (eHospital)

Ramu, a villager
I have access to all scholarship schemes through a single online portal (NSP)

I have access to all career related information – counselling, training, employment – all in one place (NCSP)

I have access to all my course related content online, we have our own MOOCs platform (SWAYAM)

Neha, a college student
Transformation of Mr. Khanna’s life

- I have unique digital identity using which I can access all govt. services (Aadhar)
- I can store & access all my official documents online without having to carry them – driving license, education certificates etc. (DigiLocker)
- I can generate life certificate online and use it for getting my pension directly in my account (Jeevan Praman)
- I can digitally sign my official documents without having to physically go to office (eSign)
- I have been trained to use the computers, smartphones & feel part of the digital world (DISHA)
- I can give my suggestions for better Government functioning in real time – I feel a lot closer to my Government (myGov)
- I can file and track my FIR through mobile without having to visit police station

Mr. Khanna, Common Citizen
Transformation of Rakesh’s life

I no longer need to run from one department to another for running my business - I have a one stop shop for accessing government services (eBiz)

I will be able to do business with Government in the most transparent, & efficient manner (GeM)

Rakesh, a business man
Prem Chand, a government official

I have learnt to effectively use my time

Biometric Attendance

I can complete my regular procurement without having to go through cumbersome Processes

GeM

I feel proud of the work that I do; continuous improvement using technology has enabled me to innovate, work efficiently and make difference in the life of citizen

myGov

Suggestions received from citizen has helped me take initiatives that make real difference on ground

Prem Chand, a government official
We need to collaborate better to increase the pace of transformation...

- Clear role definition
- Better alignment of mandate, responsibility, and accountability
- Build complimentary capabilities
- Leverage each others strengths
Digital Payments
Digital Payments – Policy Initiatives

- **Ministry of Electronics and Information Technology (MeitY)** Nodal ministry

- **DIGIDHAN Mission** established

- **Dedicated Fin-CERT + Data Protection framework** for security / user confidence

- **Payments Regulatory Board** for regulating Payments ecosystem to promote innovation & competition

- **BHIM Referral and Cashback** schemes launched
Target 2017-18

2016-17: 300 Cr
2017-18: 2,500 Cr

Achievement

- 31 lakh PoS activated
- Bharat QR code launched; paving way for deviceless PoS
- ePayment Infrastructure in India doubled from 15 lakh to 30 lakhs

Additional 10 lakh PoS by Mar 31
20 lakh Aadhaar PoS by Sep
### Essentials for Growth in Digital Payments

<table>
<thead>
<tr>
<th>Parity between Digital and Cash Txns</th>
<th>Generate demand for Digital Txns</th>
<th>Monitoring</th>
</tr>
</thead>
<tbody>
<tr>
<td>❑ “Un-subsidize” Cash Txns</td>
<td>❑ Department + State thrust</td>
<td>❑ Include in Pragati review</td>
</tr>
<tr>
<td>❑ Incentivize Digital Txns</td>
<td>❑ Digital Literacy Drive</td>
<td>❑ Digital Payments Dashboard</td>
</tr>
</tbody>
</table>

- Parity between Digital and Cash Txns
  - “Un-subsidize” Cash Txns
  - Incentivize Digital Txns

- Generate demand for Digital Txns
  - Department + State thrust
  - Digital Literacy Drive

- Monitoring
  - Include in Pragati review
  - Digital Payments Dashboard
BharatQR code is a convenient, low cost and unified instrument for acceptance of digital payments in India.

No upfront investment required.

Single unified QR code capable of accepting payments from Visa, MasterCard, RuPay Cards & BHIM-UPI, for wider acceptance.

Customer are not required to carry Debit or Credit card.

Merchants accepting the payment through BharatQR code, receives the amount directly in their Bank accounts.

BharatQR code supports dynamic QR codes, which may be printed on all utility bills to make payments to the respective vendors.
BHIM Ecosystem : BHIM Aadhaar

- Launched by Hon’ble Prime Minister of India on 14th April, 2017
- Aimed at helping people to make payments digitally using their biometric
- Instant payment mechanism
- Allows merchants to accept payments via Aadhaar Number
- 20 lakh BHIM Aadhaar has to be installed by November 2017 (extended date).

Customer
- Customer needs to have a Aadhaar seeded account to make payment.
- No need to remember PINs, MPINs and passwords Only Aadhar number should be available with the customer at the time of making payment.
- No mobile device or any other technology required at customer’s end to make payment.
- No debit or credit card required.

Merchants
- Merchants need to have a App downloaded in their mobile and a biometric device to work as BHIM Aadhar.
Trends since Nov ‘16

34% rise in just 4 months as compared to 8%-10% annual increase under normal scenario

* Source: RBI

While cards usage has shown a decline

Mobile payments continue to rise steadily

* Source: RBI
Promoting Digital Transactions

- Savings on cash handling for banks
  - 10% savings for banks
  - ₹1,800 Cr
- Savings from reduced cash printing & handling
  - 25% less currency
  - ₹700 Cr
- Financial Inclusion Fund
  - ₹1,000 Cr

Pool of Funds

Promote Digital Txns

₹3,500 Cr
Digital Payments Action Plan
Banks + Payment Service Providers

- National campaign launched to **Seed Aadhaar & Mobile numbers**
- Each bank to deploy **30 PoS per branch**
- **50 Lakh deviceless PoS** to be activated in 2017-18
- Banks to **strengthen IT infrastructure** to handle large volume of digital transactions
- **New set of players** roped in to widen payment channels
  - Telcos, new Payment banks, MFIs, PPIs, Social Media platforms, Payment aggregators etc
Digital Payments Action Plan
Government (Centre + States)

- All **Govt payments and receipts** to be cashless
  - DBT, PFMS, Bharatkosh, PayGov, Bharat Bill Pay

- **15 Depts with high citizen touch points** to lead digital payments
  - Petroleum/PDS/Fertilizer to deploy PoS
  - Transport – e-tolling
  - Post – acceptance infrastructure at Post Offices

- **Smart Cities** – Digital Payments to be one of the criteria

- **PSU townships** to go cashless – be role models

- **State** level targets

- **District Collectors** to drive on-ground campaign

<table>
<thead>
<tr>
<th>Ministry of Road Transport and Highways</th>
<th>Ministry of Railways</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ministry of Urban Development</td>
<td>Ministry of Tourism</td>
</tr>
<tr>
<td>Ministry of Petroleum and Natural gas</td>
<td>Ministry of Rural Development</td>
</tr>
<tr>
<td>Ministry of Food Distribution and Public Supplies</td>
<td>Ministry of Higher Education</td>
</tr>
<tr>
<td>Ministry of Health</td>
<td>Department of Public Enterprises</td>
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<tr>
<td>Ministry of Power</td>
<td>Ministry of Fertilizers and Chemicals</td>
</tr>
<tr>
<td>Department of Post</td>
<td>Ministry of Civil Aviation</td>
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<tr>
<td>Ministry of Agriculture</td>
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</table>
## Allocation Of State Wise Digital Transactions Targets

<table>
<thead>
<tr>
<th>#</th>
<th>STATES</th>
<th>TARGETS (in Cr)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>MAHARASHTRA</td>
<td>320</td>
</tr>
<tr>
<td>2</td>
<td>UTTAR PRADESH</td>
<td>312</td>
</tr>
<tr>
<td>3</td>
<td>TAMIL NADU</td>
<td>185</td>
</tr>
<tr>
<td>4</td>
<td>WEST BENGAL</td>
<td>180</td>
</tr>
<tr>
<td>5</td>
<td>GUJARAT</td>
<td>168</td>
</tr>
<tr>
<td>6</td>
<td>BIHAR</td>
<td>148</td>
</tr>
<tr>
<td>7</td>
<td>KARNATAKA</td>
<td>137</td>
</tr>
<tr>
<td>8</td>
<td>MADHYA PRADESH</td>
<td>129</td>
</tr>
<tr>
<td>9</td>
<td>RAJASTHAN</td>
<td>129</td>
</tr>
<tr>
<td>10</td>
<td>KERALA</td>
<td>86</td>
</tr>
<tr>
<td>11</td>
<td>ANDHRA PRADESH</td>
<td>80</td>
</tr>
<tr>
<td>12</td>
<td>ODISHA</td>
<td>73</td>
</tr>
<tr>
<td>13</td>
<td>HARYANA</td>
<td>72</td>
</tr>
<tr>
<td>14</td>
<td>PUNJAB</td>
<td>68</td>
</tr>
<tr>
<td>15</td>
<td>TELANGANA</td>
<td>65</td>
</tr>
<tr>
<td>16</td>
<td>JHARKHAND</td>
<td>60</td>
</tr>
<tr>
<td>17</td>
<td>ASSAM</td>
<td>52</td>
</tr>
<tr>
<td>18</td>
<td>CHHATTISGARH</td>
<td>48</td>
</tr>
<tr>
<td>19</td>
<td>UTTARAKHAND</td>
<td>27</td>
</tr>
<tr>
<td>20</td>
<td>JAMMU &amp; KASHMIR</td>
<td>23</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>S.No.</th>
<th>STATES</th>
<th>TARGETS (in Cr)</th>
</tr>
</thead>
<tbody>
<tr>
<td>21</td>
<td>HIMACHAL PRADESH</td>
<td>18</td>
</tr>
<tr>
<td>22</td>
<td>GOA</td>
<td>8.7</td>
</tr>
<tr>
<td>23</td>
<td>TRIPURA</td>
<td>8.2</td>
</tr>
<tr>
<td>24</td>
<td>MEGHALAYA</td>
<td>6.2</td>
</tr>
<tr>
<td>25</td>
<td>MANIPUR</td>
<td>4.7</td>
</tr>
<tr>
<td>26</td>
<td>NAGALAND</td>
<td>4.7</td>
</tr>
<tr>
<td>27</td>
<td>ARUNACHAL PRADESH</td>
<td>2.8</td>
</tr>
<tr>
<td>28</td>
<td>MIZORAM</td>
<td>2.5</td>
</tr>
<tr>
<td>29</td>
<td>SIKKIM</td>
<td>2.1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>S.No.</th>
<th>UNION TERRITORY</th>
<th>TARGETS (in Crore)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>NCT OF DELHI</td>
<td>68</td>
</tr>
<tr>
<td>2</td>
<td>CHANDIGARH</td>
<td>5</td>
</tr>
<tr>
<td>3</td>
<td>PUDUCHERRY</td>
<td>4.7</td>
</tr>
<tr>
<td>4</td>
<td>A&amp;N ISLANDS</td>
<td>1</td>
</tr>
<tr>
<td>5</td>
<td>DADRA &amp; NAGAR HAVELI</td>
<td>0.4</td>
</tr>
<tr>
<td>6</td>
<td>DAMAN &amp; DIU</td>
<td>0.3</td>
</tr>
<tr>
<td>7</td>
<td>LAKSHADWEEP</td>
<td>0.1</td>
</tr>
</tbody>
</table>
## Central MMP Status

<table>
<thead>
<tr>
<th>MMP Name</th>
<th>Status</th>
<th>Beneficiaries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central Excise and Customs</td>
<td>To facilitate trade and industry by streamlining and simplifying customs and excise processes, and to create a climate for voluntary compliance. Over 2 crore citizens have used the system. Goods and services tax is now a single tax to promote trade and industry, replacing multiple levies from the manufacturer to supplier to customer, according to the Central Board of Excise and Customs (CBEC).</td>
<td>All States &amp; UTs (129 offices)</td>
</tr>
<tr>
<td>e-Office</td>
<td>Aims at significantly improving the operational efficiency of the Government by transitioning to a &quot;Less Paper Office&quot;. DAR&amp;PG regularly monitors the implementation of the e-Office projects on a regular basis. Total 210 implementations have been undertaken. Out of targeted 88 Central Min/Dept, e-Office has been implemented in 68 Min/Dept and the implementation is under progress in 6 Min/Depts. Number of e-files has been on a steady rise with total number at 3,15,483 as on 31st Mar, 17.</td>
<td>All States &amp; UTs (210 Govt. organizations)</td>
</tr>
</tbody>
</table>
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<tbody>
<tr>
<td><strong>Income Tax</strong></td>
<td>During Dec-2016, more than 36.43 lakh transactions were undertaken for Direct Tax Collection while more than 12.46 lakh e-Refunds were made. Till March, 2017, the net collection of refunds stands at ₹6.17 lakh crore, which is 10.7 % more than the net collections for the corresponding period last year. More than 52.83 lakh e-transactions have happened in the month of December, 2017.</td>
<td>All States &amp; UTs, All IT offices</td>
</tr>
<tr>
<td><strong>IVFRT- Immigration, Visa Foreigner’s Registration &amp; Tracking</strong> &amp; <strong>modernization and upgrade of Immigration services</strong></td>
<td>Online submission of Visa application module has been implemented at 155 missions. Biometric enrolment has been implemented at 59 Missions. FRRO Registration module implemented at 13 FRROs, 375 FROs &amp; 13 State Home Departments, 7 PHQs and 6 ICPs. More than 15.50 lakh e-transactions have taken place during the month of December, 2017 with 54 e-services being provided. In 2017, more than 1.11 crore e-visa have been issued till September, 2017.</td>
<td>All States &amp; UTs, All missions, FRROs, FROs and State Home Depts.</td>
</tr>
</tbody>
</table>
## Central MMP Status

<table>
<thead>
<tr>
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<th>Beneficiaries</th>
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<tbody>
<tr>
<td>MCA21</td>
<td>During December, 2016, more than 1 lakh Annual Returns were filed by Companies having a Share Capital. In addition, more than 27,690 Director Identification Number were approved. In total, more than 3.53 lakh transactions were undertaken in MCA21 during the month of December, 2017 and 52 e-services are operational.</td>
<td>All States &amp; UTs</td>
</tr>
<tr>
<td>Passport Seva Project</td>
<td>78 Passport Seva Kendras (PSKs), 38 Passport Back Offices and 13 Passport Seva Laghu Kendras (PSLKs) have been operationalised across the country under the scheme. There are 6.92 crore valid passports in the database of PSP of which 1.4 crore are Aadhar seeded. During December, 2016, more than 1.50 lakh tourist visa and more than 33,000 Overseas Citizenship of India cards were issued. In the month of December, 2017, more than 66.89 lakh e-transactions have taken place.</td>
<td>All States &amp; UTs, All PSKs and PSLKs</td>
</tr>
<tr>
<td>MMP Name</td>
<td>Status</td>
<td>Beneficiaries</td>
</tr>
<tr>
<td>--------------------------------</td>
<td>------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>------------------------</td>
</tr>
<tr>
<td>Urban Governance</td>
<td>In the meeting of Select Council of Mission Leaders on 3rd November, 2015 JS, MoUD informed that the current envisaged scope of Urban Governance MMP is same as that of eMunicipalities MMP, for which approval has been obtained and guidelines have been issued for implementation by the States.</td>
<td>All States &amp; UTs</td>
</tr>
<tr>
<td>Banking MMP</td>
<td>Banking and Insurance Mission Mode projects are industry driven and Financial Inclusion MMP has been taken out of Mission Mode Projects as its part of Pradhan Mantri Jan-Dhan Yojna (PMJDY).</td>
<td>All States &amp; UTs</td>
</tr>
<tr>
<td>Insurance MMP</td>
<td>It is an industry initiative.</td>
<td>All States &amp; Uts</td>
</tr>
<tr>
<td>e-Sansad</td>
<td>The core scoping of the MMP is done and DPR is under progress.</td>
<td>Central Govt.</td>
</tr>
<tr>
<td>e-Vidhaan</td>
<td>The core scoping of the MMP is done. DPR has been prepared and approval is under progress.</td>
<td>All States &amp; Uts</td>
</tr>
<tr>
<td>Common IT Roadmap for Para Military Forces</td>
<td>The DPR of the MMP is under progress.</td>
<td>All States &amp; UTs</td>
</tr>
</tbody>
</table>
### Central MMP Status

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</thead>
<tbody>
<tr>
<td><strong>India Post 2012</strong></td>
<td>155,000 Post Offices to act as multi-service delivery points. Current status-CBS Pos: 23,242; Postal ATMs: 976; CSC POs: 25 Tie-up with 900+eCommerce Companies; Toll-free number 1924 launched India Post Payments Bank (IPPB) started its operations on 30th January, 2017 by opening two pilot branches, one at Raipur and the other at Ranchi. IPPB proposes to open 650 branches to cover almost all the districts of the country.</td>
<td>All States &amp; UTs, 1.55 lakh POs</td>
</tr>
<tr>
<td><strong>Pensions</strong></td>
<td>47 Pensioners’ Associations across the country identified to be associated with the implementation of ‘Pensioners Portal’. Over 70 lakh pensioners have registered on the portal. The scope of the project has further vastly increased with the inclusion of “Sankalp” – a software developed for channelizing experience and skills of Pensioners towards meaningful social/welfare activities.</td>
<td>All States &amp; UTs</td>
</tr>
</tbody>
</table>
### Central MMP Status

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<th>Status</th>
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</thead>
<tbody>
<tr>
<td>15</td>
<td>e-Bhasha</td>
<td>e-Bhasha MMP is proposed to be implemented in two phases. Phase I viz pilot phase will cover Localisation of select MMPs as a test case and will focus on upgradation &amp; adaptation of technologies developed under TDIL Programme for deployment across EGOV MMPs, capacity building of eGOV developers, Localisation ecosystem development etc. Two MMPs viz <strong>Agriculture 2.0 and e-District</strong> have been identified as pilot MMPs to localize selected services and toolkits for e-gov developers with rollout of LPMF and Machine Translation for website translation.</td>
<td>All States &amp; UTs</td>
</tr>
<tr>
<td>16</td>
<td>NMEICT</td>
<td>Under NMEICT, 141 projects have been undertaken in collaboration with educational institutions for improving the teaching skills of teachers and preparing eContent, MOOCs etc. 44 Central universities are Wi-Fi enabled. Launch of 32 DTH educational channels has been completed.</td>
<td>All States &amp; UTs</td>
</tr>
</tbody>
</table>
# Integrated MMP Status

<table>
<thead>
<tr>
<th>#</th>
<th>MMP Name</th>
<th>Status</th>
<th>Beneficiaries</th>
</tr>
</thead>
<tbody>
<tr>
<td>18</td>
<td>e-Biz- The eBiz platform with License &amp; Permit Wizard, Payment gateway facilitating payment through Internet banking, Credit &amp; Debit card and ePAO</td>
<td>solution for centralized booking and reconciliation of all Central Government receipts &amp; payments along with 25 Central Government service has been launched with 14 services of Andhra Pradesh Government, 15 services for Govt. of Odisha and 2 services of Govt. of NCT of Delhi.</td>
<td>All States &amp; UTs</td>
</tr>
<tr>
<td>19</td>
<td>India Portal</td>
<td>A single window access to information and services being provided by the various Indian Government entities. Mobile version of the portal has been developed.</td>
<td>All States &amp; UTs</td>
</tr>
<tr>
<td>20</td>
<td>e-Sangam (formerly National Services Delivery Gateway)</td>
<td>475 Services have been integrated with production environment of NSDG. More than 21.88 lakh e-transactions taking place in the month of December, 2017.</td>
<td>All States &amp; UTs</td>
</tr>
</tbody>
</table>
## Integrated MMP Status

<table>
<thead>
<tr>
<th>#</th>
<th>MMP Name</th>
<th>Status</th>
<th>Beneficiaries</th>
</tr>
</thead>
<tbody>
<tr>
<td>21</td>
<td>e-Trade (EDI)</td>
<td>DGFT delivers its services on-line using digital signatures and net payment through all 38 offices across the country. Around 12 million Electronic Bank Realisation Certificate (eBRC) of approx. 550 billion USD are uploaded till date, enhancing the productivity mainly of exporters, banks and DGFT. Customs Central Server System (ICES 1.5) is live at 120 locations. CONCOR has implemented a centralized web based community partner interface system for 38 EXIM locations. Significant reduction in transaction time of services has been achieved like - license application disposed in 6 hrs. as compared to 45 days - Flight manifest at airports (4 Hrs to 15 minutes), - Vessel profile submission/approval at seaports (48 Hrs to 1-2 hrs) etc.</td>
<td>All States &amp; UTs</td>
</tr>
<tr>
<td>#</td>
<td>MMP Name</td>
<td>Status</td>
<td>Beneficiaries</td>
</tr>
<tr>
<td>----</td>
<td>-----------------------------------------</td>
<td>-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>-----------------------</td>
</tr>
<tr>
<td>22</td>
<td>Financial Inclusion</td>
<td>Till 11.03.2017, 27.97 crore accounts have been opened with more than 63,885 crore deposits. 9.92 crore Suraksha Bima policies and 3.09 crore Jeevan Jyoti Beema policies have been provided.</td>
<td>All States &amp; UTs</td>
</tr>
<tr>
<td>23</td>
<td>Roads and Highways Information System (RAHI)</td>
<td>The project has received Rs. 40 crore from World Bank, and pilot implementation is in progress</td>
<td>All States &amp; UTs</td>
</tr>
<tr>
<td>24</td>
<td>Social Benefits</td>
<td>Under the social benefits MMP, Department of Social Justice and Empowerment has implemented – “Online Processing of Proposals for Grant-in-Aid from NGOs/VOs”. The Department is also implementing National Scholarship Scheme. More than 22.67 lakh e-transactions have taken place in the month of December, 2017.</td>
<td>All States &amp; UTs</td>
</tr>
</tbody>
</table>
## State MMP Status

<table>
<thead>
<tr>
<th>MMP Name</th>
<th>Status</th>
<th>Beneficiaries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employment Exchange (National Career Service Project)</td>
<td>The portal currently has over 3.5 crore jobseekers and 9 lakh employers and provides information on over 3601 career options from 53 key industry sectors.</td>
<td>All States &amp; UTs</td>
</tr>
<tr>
<td>Crime and Criminal Tracking Networks and Systems (CCTNS)</td>
<td>State Data Centers / Alternate data centers are operational in 32 States/UTs. Disaster Recovery Centers are located at New Delhi, Pune and Hyderabad. About 95% of Police Stations and Higher offices are having network connectivity.</td>
<td>All States &amp; UTs, All Police Stations</td>
</tr>
<tr>
<td>Commercial Taxes</td>
<td>The MMP is under implementation in 33 States/UTs. Services under the MMP such as e-registration, e-Returns, e-Refund and e-Payments have been implemented across 31, 33, 17 and 33 States/UTs respectively. More than 74.39 lakh e-transactions have taken place in the month of December, 2017 for 97 e-services being provided at present.</td>
<td>All States &amp; UTs</td>
</tr>
</tbody>
</table>
## State MMP Status

<table>
<thead>
<tr>
<th>MMP Name</th>
<th>Status</th>
<th>Beneficiaries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agriculture</td>
<td>NeGP-Agriculture has 12 clusters of services with 80 components out of which 46 components have been developed so far under Phase-I of NeGP-A. Field level implementation has already taken place in 3458 sites (or about 96% of the total). The Central Data Centre, State Data Centers and Disaster Recovery Sites have also been set up for 7 States in which Phase-I of NeGP-A was rolled out. Phase-I implementation has been done in Centre and 7 States involving 187 districts, 1505 blocks and 14 State Agriculture Universities. More than 11.48 cr e-transactions have happened in the month of December, 2017.</td>
<td>All States &amp; UTs</td>
</tr>
</tbody>
</table>
### State MMP Status

<table>
<thead>
<tr>
<th>MMP Name</th>
<th>Status</th>
<th>Beneficiaries</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Panchayat</strong></td>
<td>e-PRIASoft &amp; PlanPlus are the two most prominently used Applications. Till date 1,85,559 of the Panchayats (i.e. ZP, BP &amp; GP) have been on-boarded on PRIASoft. PlanPlus data has been uploaded by 1,21,049 Panchayats. Data has been uploaded on National Assets Directory and National Panchayat Portal by 85,129 and 98,114 Panchayats. The services provided by States are mainly Statutory and Regulatory. Till now more than 2.18 lakh e-transactions have taken place with 16 e-services being delivered.</td>
<td>All States &amp; UTs</td>
</tr>
<tr>
<td><strong>Treasuries MMP</strong></td>
<td>The proposals of 21 States and 3 UTs had been approved till 31.03.2015. Empowered Committee chaired by Additional Secretary (Expenditure) in its meeting held on 8th November, 2016 approved projects to 2 more States viz. Jharkhand and Mizoram and release of 1st installment of central assistance to these two States and the release of 2nd installment of central assistance to the 11 States with some conditions. In 17 States, project is operational. Integration with CPSMS, RBI, AGs, Banks, etc. is ongoing. 15 e-services are being provided and more than 70.90 lakh e-transactions have taken place during the month of December, 2017.</td>
<td>All States &amp; UTs</td>
</tr>
</tbody>
</table>
### State MMP Status

<table>
<thead>
<tr>
<th>MMP Name</th>
<th>Status</th>
<th>Beneficiaries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rural Development</td>
<td>NISG has been engaged as a Consultant to undertake activities like Business Process Re-Engineering (BPR), Detailed Project Report (DPR), RFP etc. A Systematic analysis of Scheme process and their mechanism is currently under way. The whole process is scheduled to be completed in 24 months.</td>
<td>All States &amp; UTs</td>
</tr>
<tr>
<td>Women and Child Development</td>
<td>The core scoping of the MMP is under progress.</td>
<td>All States &amp; UTs</td>
</tr>
<tr>
<td>e-Municipality</td>
<td>The project is running live in 87 ULBs in J&amp;K since 2012. The project is running live in UT D&amp;NH since 2012. It has been rolled out in Arunachal Pradesh, Orissa and Bihar recently. 23 e-services are being provided and more than 2.41 lakh e-transactions have taken place this year till the month of December, 2017.</td>
<td>All States &amp; UTs</td>
</tr>
</tbody>
</table>
## State Data Centers – Cloud Status

### SDC - Operational & Cloud Enabled (15*)
- Chhattisgarh
- Haryana
- Himachal Pradesh
- Jharkhand
- Kerala
- Lakshadweep
- Madhya Pradesh
- Maharashtra
- Meghalaya
- Punjab
- Rajasthan
- Tamil Nadu
- West Bengal
- Sikkim
- Goa

### SDC – Operational & Not Cloud enabled (14*)
- Andhra Pradesh*
- J&K
- Karnataka*
- Manipur
- Mizoram
- Nagaland
- Odisha
- Telangana
- Gujarat
- Puducherry
- Tripura
- Uttar Pradesh*
- Bihar
- Andaman & Nicobar

### SDC – Not Operational (5)
- Arunachal Pradesh
- Assam
- Uttarakhand
- Daman and Diu
- Dadra Nagar Haveli

### Opted Out
- Delhi
- Chandigarh

* State Cloud Enabled
<table>
<thead>
<tr>
<th>Name of State</th>
<th>Year of operation</th>
<th>Year of completion of 5 years</th>
<th>Budgetary requirement for the remaining period (Rs. Crores)</th>
</tr>
</thead>
<tbody>
<tr>
<td>A&amp;N</td>
<td>March 2013</td>
<td>March 2018</td>
<td>16.00</td>
</tr>
<tr>
<td>Bihar</td>
<td>April 2015</td>
<td>April 20</td>
<td>20.00</td>
</tr>
<tr>
<td>Chhattisgarh</td>
<td>Mar 2013</td>
<td>Mar 18</td>
<td>10.00</td>
</tr>
<tr>
<td>Goa</td>
<td>Mar 2017</td>
<td>Mar 2022</td>
<td>16.00</td>
</tr>
<tr>
<td>Himachal Pradesh</td>
<td>June 16</td>
<td>June 21</td>
<td>27.00</td>
</tr>
<tr>
<td>Jharkhand</td>
<td>Aug 16</td>
<td>Aug 21</td>
<td>18.00</td>
</tr>
<tr>
<td>Lakshadweep</td>
<td>July 13</td>
<td>July 18</td>
<td>14.00</td>
</tr>
<tr>
<td>Mizoram</td>
<td>June 14</td>
<td>June 19</td>
<td>12.00</td>
</tr>
<tr>
<td>Nagaland</td>
<td>Dec 13</td>
<td>Dec 18</td>
<td>16.00</td>
</tr>
<tr>
<td>Punjab</td>
<td>Sep 17</td>
<td>Sep 22</td>
<td>20.00</td>
</tr>
<tr>
<td><strong>Total Budget Requirement Operational SDCs</strong></td>
<td></td>
<td></td>
<td><strong>169.00</strong></td>
</tr>
</tbody>
</table>
## Fund Projections - SDC Operations completed

<table>
<thead>
<tr>
<th>Name of State</th>
<th>Date of operation</th>
<th>Date of completion of 5 years</th>
<th>Budgetary requirement for the remaining period (Rs. Crores)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gujarat</td>
<td>Oct 10</td>
<td>Oct 15</td>
<td>14.00</td>
</tr>
<tr>
<td>Tripura</td>
<td>Dec 10</td>
<td>Dec 15</td>
<td>10.00</td>
</tr>
<tr>
<td>West Bengal</td>
<td>May 11</td>
<td>May 16</td>
<td>3.00</td>
</tr>
<tr>
<td>Rajasthan</td>
<td>Jun 11</td>
<td>Jun 16</td>
<td>7.00</td>
</tr>
<tr>
<td>Tamil Nadu</td>
<td>Aug 11</td>
<td>Aug 16</td>
<td>6.00</td>
</tr>
<tr>
<td>Andhra Pradesh</td>
<td>Aug 11</td>
<td>Aug 16</td>
<td>19.00</td>
</tr>
<tr>
<td>Odisha</td>
<td>Oct 11</td>
<td>Oct 16</td>
<td>10.00</td>
</tr>
<tr>
<td>Kerala</td>
<td>Dec 11</td>
<td>Dec 16</td>
<td>17.00</td>
</tr>
<tr>
<td>Karnataka</td>
<td>May 12</td>
<td>May 17</td>
<td>1.00</td>
</tr>
<tr>
<td>Pondicherry</td>
<td>May 12</td>
<td>May 17</td>
<td>15.00</td>
</tr>
<tr>
<td>Uttar Pradesh</td>
<td>July 12</td>
<td>July 17</td>
<td>17.00</td>
</tr>
<tr>
<td>Haryana</td>
<td>Aug 12</td>
<td>Aug 17</td>
<td>20.00</td>
</tr>
<tr>
<td>Meghalaya</td>
<td>Aug 12</td>
<td>Aug 17</td>
<td>10.00</td>
</tr>
<tr>
<td>Madhya Pradesh</td>
<td>Dec 2012</td>
<td>Dec 2017</td>
<td>17.00</td>
</tr>
<tr>
<td>Sikkim</td>
<td>Sep 2012</td>
<td>Sep 2017</td>
<td>00.80</td>
</tr>
<tr>
<td>Maharashtra</td>
<td>Oct 2012</td>
<td>Oct 2017</td>
<td>13.00</td>
</tr>
<tr>
<td>Manipur</td>
<td>Jan 2013</td>
<td>Jan 2018</td>
<td>13.00</td>
</tr>
<tr>
<td>J&amp;K</td>
<td>Feb 2013</td>
<td>Feb 2018</td>
<td>19.00</td>
</tr>
<tr>
<td><strong>Total Budget Requirement of O&amp;M period completed SDCs</strong></td>
<td></td>
<td></td>
<td><strong>211.80</strong></td>
</tr>
</tbody>
</table>
# Fund Projections – SDC under implementation

<table>
<thead>
<tr>
<th>Name of State</th>
<th>Likely year of implementation</th>
<th>Likely year of completion</th>
<th>Tentative budgetary estimate requirement (Rs. Crores)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arunachal Pradesh</td>
<td>2017</td>
<td>2022</td>
<td>25.00</td>
</tr>
<tr>
<td>Assam</td>
<td>2017</td>
<td>2022</td>
<td>33.00</td>
</tr>
<tr>
<td>DNH and Daman Diu</td>
<td>2017</td>
<td>2022</td>
<td>31.00</td>
</tr>
<tr>
<td>Uttarakhand</td>
<td>2017</td>
<td>2022</td>
<td>30.00</td>
</tr>
<tr>
<td><strong>Total Budget Requirement of under Implementation SDCs</strong></td>
<td></td>
<td></td>
<td><strong>119.00</strong></td>
</tr>
</tbody>
</table>

Total – Rs 499.80Cr